

VANDENBERG VILLAGE COMMUNITY SERVICES DISTRICT

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"Pride in Community Service"

<http://vvcasd.org>
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Resolution 200-15

July 7, 2015

EXPRESSING APPRECIATION TO KRISTINA McMANIGAL FOR FIFTEEN YEARS OF DEDICATED SERVICE

WHEREAS, on May 30, 2000, Kristina McManigal joined Vandenberg Village Community Services District as a Customer Service Representative I and has completed fifteen years of dedicated service to the residents of Vandenberg Village; and

WHEREAS, Tina exhibits unparalleled dedication to District ratepayers and has been known to go above and beyond the call of duty to assist her customers, providing excellent customer service and enhancing the reputation of the District; and

WHEREAS, Tina is cross-trained in the essential functions of the District's other administrative positions and efficiently and effortlessly assists when needed, including filling in for the Finance Administrator for six weeks while a temporary employee fulfilled her customer service duties; and

WHEREAS, in 2006, Tina completed the Landscape Irrigation Auditor Class at California Polytechnic State University, San Luis Obispo; and

WHEREAS, in 2010, Tina received her Water Use Practitioner Grade I certification from the California-Nevada Section, American Water Works Association providing her the necessary credentials for a promotion to Customer Service Representative II; and

WHEREAS, as the District's Water Conservation Coordinator, Tina has played a pivotal role in the following accomplishments: expanding the water conservation program from one to five rebates, instituting the first cash-for-grass landscape rebate program in the Santa Barbara County, creating a demonstration garden showcasing sustainable plants at the District Office, fielding a new automated meter reading (AMR) water meter system with leak alert capability, orchestrating educational programs at local schools, and energizing student and teacher participation in annual Santa Barbara County Water Wise High School Video Contests; and

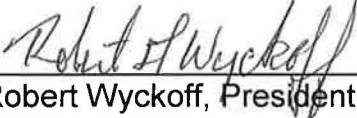
WHEREAS, Tina has been the primary interface with customers on water conservation front where she has administered 1,451 toilet rebates, 261 clothes washer rebates, 124 cash-for-grass rebates, and 2 rain barrel rebates for a total of \$332,113 in rebates issued to customers; and

WHEREAS, because of the District's robust water conservation program, Vandenberg Village reduced its water use by 21 percent from 2013 to 2014 in response to an unprecedented four-year drought.

NOW, THEREFORE BE IT RESOLVED, that the Board of Directors of the Vandenberg Village Community Services District does hereby commend Kristina McManigal for her fifteen years of faithful and dedicated service to the residents of Vandenberg Village.

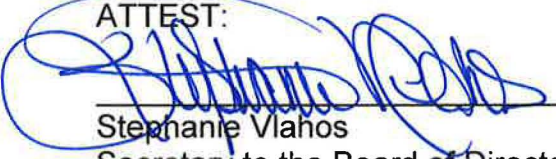
PASSED AND ADOPTED by the Board of Directors of the Vandenberg Village Community Services District this 7th day of July, 2015 upon motion by Director Wyckoff, seconded by Director Redmon, and as approved by the following vote:

AYES: Directors Blair, Brooks, Fox, Redmon and Wyckoff
NOES: None
ABSENT: None
ABSTAIN: None



Robert Wyckoff, President
Board of Directors

ATTEST:



Stephanie Vlahos
Secretary to the Board of Directors